From Councillor Natasha Irons to the Cabinet Member for Regeneration, Housing and Transport

Following the recent collapse of the Bishopsford Road Bridge, would the cabinet member please update council on what work has been undertaken with residents and businesses in the area?

Reply

Since the partial collapse of the bridge, Merton Council has worked closely with its partners, FM Conway Ltd and the Environment Agency to monitor any bridge movement and stabilise the structure.

These stabilisation works will finish on Monday 8 July, subject to weather conditions, and work will then commence on a full structural inspection followed by an assessment to determine the extent of repair work needed. Following the emergency phase of this problem when the Council sought to support those most affected through our emergency planning arrangements the Council has now moved into a process of working towards business as normal.

Senior officers from the council have worked closely with affected residents and most recently attended a public meeting on 3rd July 2019 to consider bus diversion proposals with Transport for London. Officers are arranging signage ("open as usual") for nearby businesses and encouraging businesses in the area that pay business rates to apply to the council for business rates relief. We are working to establish a single point of contact via email and website for any enquiries relating to Bishopsford Road Bridge.

Supplementary

Thank you Madam Mayor. Following our public meeting on the 3rd of July, what is the timetable for the reintroduction of the 280 bus route?

Reply

Can I thank Councillor Irons for her supplementary but can I also take this opportunity of thanking all the Council officers and contractors and everyone else who was involved in the aftermath of the partial collapse of the Bishopsford Bridge but also as well the work of the local councillors as well in terms of engagement with residents but also in terms of businesses in the local community and concerns that local residents have. In terms of the 280 bus, I have contacted TfL, one of the things we need to set a final timetable of is in terms of the turning from Morden Road into Wandle Road; adaptations do need to be made before that happens but I do hope that it takes place within the next month, but I will be in contact with Councillor Irons and the other Ravensbury Councillors when I have a date confirmed. Thank you.

From Councillor Oonagh Moulton to the Cabinet Member for Commerce, Leisure and Culture:

What is the Cabinet Member doing to ensure that litter from picnics and BBQs is removed quickly and efficiently from our parks and open spaces, and can she assure residents that there will not be a repeat of the public health hazards of last summer?

Reply

The Greenspaces team discussed this matter with our grounds contractor, idverde, in preparation for the start of this summer season, with Wimbledon Park specifically in mind as picnics and barbeque waste issues are much greater there and not such a significant issue at other open space venues.

A working practice has been put in place which involves a littler picking team attending the park from 7.30am daily in advance of the park's formal opening (8am on weekdays; and 9am on weekends). There is, furthermore, a dedicated litter picker who attends the park for 4 hours at the end of the day during the core summer period and at weekends.

These arrangements are over and above the standard litter picking and waste arrangements and designed to deal with the elevated popularity of Wimbledon Park for these social activities. Officers will also review these arrangements over the course of the seasonal period to ensure these arrangements address efficiently any issues with litter and waste from site users.

Supplementary

Thank you Madam Mayor and I thank the Cabinet Member for her response. I note she states in her response that Wimbledon Park had much greater issues from picnics and BBQs and it is with that in mind that indeed the detritus from BBQs and picnics is really a disgrace at weekends. So why has she not hired Kingdom and other service groups to issue penalty fines and crackdown on those causing real problems and health hazards in the park? Thank you.

Reply

Thank you very much for your question. I don't know about fining but I know we are trying our best to make sure that, as you asked in your question, there's no reoccurrence of what happened last time, hence we have dedicated people coming in before the opening and an extra four hours after closing to make sure that the parks are clean for residents to use and I will look into what else we could do but I think there's a lot of resources we're putting into that to make sure that the park is kept clean.

From Councillor Marsie Skeete to the Cabinet Member for Finance

I note that overall satisfaction with the council rose to 70% in the latest annual residents' survey. What analysis has the cabinet member made of the underlying reasons for this, and the variation in satisfaction levels for individual services?

Reply

The survey results show that the vast majority of Merton residents are satisfied with their local area as a place to live and that satisfaction with the way that the council runs things has increased since the last survey was carried out two years ago. People, particularly families, come and live in Merton because of our schools, parks and green spaces, libraries and sports and leisure facilities and this is reflected in the survey. More residents have also told us they feel safe in the borough and satisfaction with street lighting has increased.

The residents' survey was carried out soon after the largest service change that the council has made in recent times – to the recycling and rubbish collection service. This affected almost all households in the borough. Since the survey was done, recycling rates have continued to increase and action has been taken to improve street cleaning and the collection service. The council is working hard with Croydon, Sutton and Kingston, which together form South London Waste Partnership, to drive up Veolia's performance.

More service users than two years ago rated secondary education, primary education, libraries, leisure and sport facilities as good or very good.

Supplementary

Thank you Madam Mayor. In the past eight or nine years, the progress that our schools have made has been incredible. If you'd told me ten years ago that the state of the secondary school would be in the top five, I would have doubted you. I think most parents will think Merton is a great place for families, but what does the Cabinet Member foresee will be the biggest challenge for keeping it that way in the future?

Reply

I'd like to thank my colleague for her supplementary and it won't surprise anyone to hear that I think that the biggest challenges facing the Council in terms of maintaining a very high level of resident satisfaction is going to be around resourcing and I think resourcing is going to be affected by the ideological insistence of keeping going with the austerity programme that we see from the Government and what happens with the new Prime Minister, who is likely to continue that I think for Local Councils. That's going to cause a major challenge and also Brexit, I have to say is going to be an enormous financial challenge if things go wrong there. But I would say that we in Merton have shown that we can achieve great things even at a time when our funding has already been cut by more than a half. We've got a new leisure centre, we've got a new library, we've got a fantastic football club coming back to the Borough, so we have shown time and time again that we will do all we can to keep Merton as a great place for Merton's families and we'd like to continue with that.

From Councillor Daniel Holden to the Cabinet Member for Regeneration, Housing and Transport:

Does the cabinet member believe in nudge theory to change behaviour relating to parking?

Reply

Nudge theory is a concept in behavioral science, political theory and behavioral economics which proposes positive reinforcement, indirect suggestions and other means as ways to influence the behavior and decision making of groups or individuals.

The Council believes that most residents will make the right choices in light of clear information regarding the impact that the motor car has on air quality and the climate alongside sensible pricing to reduce demand. This will include suitable available healthy and affordable modes or transport [active and public].

Governments across the world have adopted nudge theory and established units to promote its use across a range of public policy areas. There is no reason to believe that its application is not suitable for parking and car use.

Supplementary

Yes Thank you Madam Mayor. Thank you to the Cabinet Member for his answer. Clearly the Cabinet Member doesn't know the difference between a nudge and blunt force trauma as otherwise he would not be taxing Wimbledon and Raynes Park 1.3 million more than Labour-controlled Mitcham. Will the Cabinet Member see sense and drop this unfair discriminatory parking tax?

Reply

I'd like to thank Councillor Holden for his supplementary. He is of course, wrong, we will not be dropping our parking charge increases because we believe that the issue of air quality and emissions needs to be taken seriously. The opposition may not take it seriously, we do. This nudge behaviour is to obviously encourage people to take up more sustainable modes of transport so we will not be following the advice that Councillor Holden has offered to us tonight. Thank you.

From Councillor Carl Quilliam to the Cabinet Member for Commerce, Leisure and Culture

Will the Cabinet member confirm the last time money was collected from the tennis courts at Joseph Hood Recreation Ground, Dundonald Recreation Ground and John Innes Park, how much was collected, what the charges were, and what the process was for deciding to reintroduce charges?

Reply

For clarity, charges are not being "reintroduced" at these three venues. Tennis has been a "pay to play" activity continuously for many years in Merton and the current prices reflect those prices levied in the historical past, uplifted by an appropriate percentage annually to reflect inflation.

Whereas in the past these three park sites had dedicated site staff, some of whom were posted on site at weekends mainly to collect sports fees, this ceased around 2012. The court takings at that time were typically of the order of £2-3k per annum per site only and therefore somewhat out of balance with the staffing costs required to collect these fees at a time when the service was the subject to significant savings pressures. Consequently, the income from these venues dropped to nil, or very close to nil.

A new technology based tennis court booking system, developed by the Lawn Tennis Association, is being adopted at four venues, including the three named sites. This electronic system will ensure that our existing fees and charges are more efficiently and effectively applied and at no cost to the Council.

Supplementary

Thank you Madam Mayor and thank you to the Cabinet Member. Will the Cabinet Member consider a season ticket and look at potential free options for people who play tennis regularly but can't afford the new fees in these tennis courts?

Reply

Thank you very much for your question first of all. I have spoken with officers about season tickets and whilst on one hand we are not ruling it out, we feel that it is not appropriate at this time. Can I just use this opportunity to make it clear that Tennis in Merton has always been a pay-to-play activity and these are not new charges at all, the charges are just being implemented more efficiently now and so we do have free tennis we support the tennis for free organisation that is across the country now I think it probably started in this Borough and so, actually when you look at the, sorry I think my time is over but thank you very much.

From Councillor John Dehaney to the Cabinet Member for Regeneration, Housing and Transport

Would the cabinet member please provide information on what work the council is undertaking to improve conditions for tenants in the private-rented sector?

Reply

The Council is committed in improving housing conditions for tenants in the private rented sector. On the 3rd June 2019 the Cabinet member for Regeneration, Housing and Transport submitted a report to cabinet for approval setting out his plans for how the Council's support to private rented sector tenants would be improved. This included the adoption of a new housing enforcement policy, the adoption of civil penalties and rent repayment orders and an indicative plan to develop selective licensing .In addition officers continue to discharge statutory housing functions in line with the Housing Act 2004 and have responded to 1253 cases of complaints of disrepair from private tenants. Officers continue to engage with private sector landlords both on a 121 basis and through its Landlord forum.

Supplementary

Thank you Madam Mayor. I thank the Cabinet Member for his response to my question but many residents in my ward Graveney are concerned about problems emanating from private rented properties. Can the Cabinet Member please outline how the benefits of the selective landlord licensing scheme is improving the living conditions of tenants and also how it can improve the area?

Reply

I'd like to thank Councillor Dehaney for his supplementary but also all the work of him and all of his colleagues in the Graveney ward. I believe that landlord licensing is a key weapon in the battle to improve standards in the private rented sector, weed out landlords putting tenants at risk and to deal with crime and anti-social behaviour, rubbish in front gardens, noise and so on, often associated with bad quality accommodation. It will also help ensure that licenced landlord's properties must meet fire, electric and gas safety standards and be in a good state of repair. Licensed landlords must also be able to deal effectively with any complaints about their tenants. Everyone who lives in the private rented accommodation deserves the right to live in a safe and well-managed home, no matter what part of the Borough they live in and it's why we will be bringing further proposals forward to Cabinet in September for a selective landlord licensing scheme. Thank you Madam Mayor.

From Councillor James Holmes to the Cabinet Member for Schools and Adult Education

The recent OFSTED inspection at Benedict Primary School downgraded their rating from 'requires improvement' to 'inadequate', what measures have been taken by the Cabinet Member since the inspection to improve performance?

Reply

Benedict is part of the Chapel Street Academy Trust, and therefore not a Local Authority School. The Local Authority keeps in regular contact with the Regional Schools' Commissioner (RSC) who has the responsibility for the performance of academies within their area. If the Local Authority has any concerns about the academies within Merton it is the role of the RSC to provide the challenge to the school. The Local Authority have expressed concerns to the RSC in the past about Benedict, particularly around financial management, and in light of the last Ofsted judgement the school received of 'requires improvement'. The Local Authority received reassurances from RSC, that in his view, the school was making progress in its improvement journey.

The process when an academy is judged to be 'inadequate' is led by the RSC, not the Local Authority, although the Local Authority keep in close contact with the RSC. The Assistant Director (Education) has had conversations with the RSC since the inspection to discuss Benedict. The decision about the future of Benedict (for example whether it stays with Chapel Street or moves to a different provider) will be made by the RSC following a conversation between the RSC and the Academy Trust which in turn would be scrutinised by the Head Teacher Board that the RSC works with. The Local Authority awaits the outcome of this initial decision.

The Local Authority is of the view that, whatever the governance arrangements, the school needs to be proceeding with school improvement activity immediately. As Benedict is not a Local Authority school, it is not working intensively with Merton School Improvement officers (for example, with a Merton Education Partner). Such support would not be automatic as Merton School Improvement is primarily funded by the Dedicated Schools Grant (funding made available for maintained schools), but it is available for the Trust to use through purchasing a Service Level Agreement, as

three of the academies in Merton already do. Since the inspection, the school have bought in a small amount of support from Merton School Improvement, but they continue to source their core school improvement from the Trust.

Supplementary

Thank you Madam Mayor and I'd like to thank the Cabinet Member for her reply. The results of the Ofsted report for Benedict are worrying as the Cabinet Member has acknowledged, our hands are tied to a certain extent but could I ask the Cabinet Member whether she has any plans to write to the trust to reinforce what officers are saying, that the trust should engage Merton's school improvement service and secondly whether the Cabinet Member has any plans at this stage to engage with parents to see if we can gauge how they feel and therefore allow the Council to have a say in the future? Thank you Madam Mayor.

Reply

Thank you and thank you for your supplementary question. You're right it is a priority for us what happens to the school, whilst it is not a Local Authority school, these are Merton children who are attending Benedict. So I've been in close contact with the officers who are speaking to the school regularly. I'd be very open to speaking more directly with the parents of the school, I've been wary of wading in to the school where the school has lots of people wading in and trying to tell it what to do and I've been trying to be strategic but I'd be very open to that and I think that the Local Authority has though it cannot control what happens it can try and influence it and I would be happy to play part of that role to make sure that we improve the outcomes for some of those vulnerable children who attend Benedict. Thank you.

From Councillor Agatha Akyigyina to the Cabinet Member for Adult Social Care, Health and the Environment

Can the cabinet member provide an update on Improving Healthcare Together following the recent publication of the draft Integrated Impact Assessment and Clinical Senate Report?

Reply

As Council will be aware, Improving Healthcare Together is the NHS programme looking at a potential reconfiguration of services at Epsom and St Helier Trust.

On 26 June, two new papers were published: the draft Integrated Impact Assessment (IIA), and the Clinical Senates Report.

The IIA builds on work previously undertaken by the NHS, including the Deprivation Impact Analysis, which was commissioned following a request by the Council. It explores equalities, health, travel and environmental impacts, among other things. The Council was involved in the steering group which oversaw the development of the IIA, and the Leader has sent a number of letters to the Independent Chair of the steering group to make the Council's position clear. The Clinical Senates Report was undertaken by the independent Clinical Senates of London and the South East and reviews the clinical model developed by Improving Healthcare Together. The report makes 94 recommendations for the programme to take account of.

The Council is in the process of comprehensively reviewing both documents and will be formally responding in due course.

Supplementary

Thank you Madam Mayor. I'd like to thank the Cabinet Member for his response and I would like to know whether is the Cabinet Member satisfied that the Council's previous concerns have been addressed?

Reply

Well can I thank her for her question and for her supplementary question. As my original written response said the Council has been involved in the work of the Integrated Impact Assessment and a Senior Public Health Consultant has been part of the steering group and as a result of that a number of our concerns have been addressed. Nonetheless in recent months the Leader has still had to write to the Independent Chair on two occasions to make clear that we do have ongoing concerns. So firstly we remain concerned about the impact of any potential service reconfiguration on other providers principally St Georges. The work that is being done to assess this is being undertaken separately from the Integrated Impact Assessment and we believe it is integral that it needs to form part of that work. Secondly, we remain concerned that the work still does not fully assess the impact on deprived communities. We've consistently asked for more detailed ward level information and analysis which we believe is essential in understanding the potential impact of any reconfiguration on some of our most deprived communities in the east of the Borough. So we will be comprehensively responding to both the Integrated Impact Assessment and the Clinical Senates Report and we will continue pushing these two points along with our ongoing support for St Helier Hospital to be retained and rebuilt on its' current site.

From Councillor Ed Gretton to the Cabinet Member for Regeneration, Housing and Transport

Can the Cabinet Member please clarify to what extent the council held any discussions with TFL regarding TFL's misguided closure of the District Line throughout the weekend at the start of the Tennis Championships just when tourists were arriving from around the world?

Reply

The Council works closely with TfL who ultimately are responsible for the safe operation of the transport network and we recognise that some essential works cannot be delayed. We were pleased to see that Transport for London managed to complete their work on improving the District Line between Saturday 29th and Sunday 30th June, prior to the Wimbledon Championships starting on Monday 1st July 2019. Wimbledon is the only part of London accessible by all four public transport modes of tube, train,

bus and tram and we look forward to continuing to work with Transport for London on improvements to these services.

Supplementary

Thank you Madam Mayor. Does the Cabinet Member responsible for Merton's transport agree with me that it might be a good idea to actually speak to TfL to make sure the District Line is actually operational just as the Wimbledon Tennis Championships are opening we've got thousands of campers coming from all over the world to our wonderful Borough, do you think it would be a good idea to speak to TfL going forward and make sure the District Line is actually open?

Reply

I'd like to thank Councillor Gretton for his supplementary, clearly engineering works take place on a number of different weekends each year. Sometimes they disrupt people going to watch Fulham Football Club like my colleague Councillor Alambritis when they take place. In relation to his point, clearly there are something on most weekends in the country, football matches probably actually generate more people using the District Lines than the Tennis and the Tennis didn't start until the Monday. I also understand as well that South West Trains were running a full service. Now clearly with engineering works they do cause a level of frustration but I also know as well that as a result of the District Line upgrade, modern signalling will be installed and we will see an increased level of services as a result. I hope that we see less engineering works over the future years but clearly there's a lot of work going forward in terms of modernising the system and bringing it up to scratch. Thank you.

From Councillor Aidan Mundy to the Cabinet Member for Regeneration, Housing and Transport

Can the cabinet member please give further details on the allocation of the neighbourhood fund schemes and proposals for ward allocation funded schemes from the Community Infrastructure Levy?

Reply

Following a trial in 2018, funding of £15,000 is available for every ward in Merton to spend on specific types of public space projects under the Merton's Ward Allocation Scheme. The scheme was approved by Cabinet on 14th January 2019. The scheme is in the early stages of the three-year lifetime – from April 2019 ward councillors have been able to select from a list of project types to be funded by the £15,000 for their wards. The list is made up of small-scale public space project types which are not already covered by the council's existing highways and green spaces contracts and meet criteria set out by the government for spending the Neighbourhood Community Infrastructure Levy.

Supplementary

Thank you Madam Mayor and I'd like to thank the Cabinet Member and my ward colleague for his response and for the good work he has done so far in this area. I understand that a number of Neighbourhood Fund projects are going to be considered by Cabinet next week and would my colleague please give further details

on how these projects would bridge the gap between the East and West of the Borough?

Reply

I'd like to thank Councillor Mundy for his supplementary. One of the projects that has obtained money and there will be nearly £1million is proposed to be allocated in Community Infrastructure funding, one of our key criteria has actually been bridging the gap. So £130.000 to the Commonside Community Development Trust which covers three wards in the East of the Borough including our own ward of Pollards Hill which we both represent, to help support provision to vulnerable people but also as well building social capital and ESAL classes but also as well building the resilience of Pollards Hill residents including pathways into work and giving them support in what are some of the most deprived areas in the Borough. We also have funding in terms of employability; Children's Schools and Families Employability Programme nearly £61,000 to increase the Labour market for Merton residents aged 16-25 including funding for a full time employer engagement employability officer and associated incentives such as work experience vouchers and HVV drivers and also as well money to Merton Council Vestry Hall which is based in Mitcham to run and manage initiatives to support members of the community over 16 years at risk of developing a mental health disorder. There's also as well money to the Polka Theatre and a key criteria of that is in terms of actually engagement with schoolchildren in the East of the Borough it does actually some fantastic work and I know it's done a huge amount of engagement already and obviously it's received funding from the Mayor and this future funding will allow it to even thrive further. Thank you.

From Councillor Andrew Howard to the Cabinet Member for Regeneration, Housing and Transport

The proposed parking fees increase will have varying impacts on different communities, what discussions has the Cabinet Member had with Age UK Merton and care homes who will be disproportionately effected?

Reply

Whilst we have not specifically consulted with individual community groups the parking charges consultation was very widely advertised and was extended in duration. Articles were placed in My Merton distributed to every household, 6,000 street signs were placed across the Borough, statutory consultees, resident and business associations were asked to provide their views, which led to over 3,000 responses being received.

Supplementary

Yes Madam Mayor, thank you. I'd like to thank the Cabinet Member for his response. Looks like a rather passive approach was taken in the consultation, there could have been more effort to engage with vulnerable groups of course the elderly being a significant one; they obviously rely on cars for their own independence as well as their carers and their family visitors also rely on cars, so there seems to be an element of discrimination here in making their lives harder and more isolated, so will the Cabinet Member commit to abandoning what is this discriminatory tax against the elderly or at least making an exception in their regard?

Reply

I'd like to thank Councillor Howard for his supplementary, we don't actually believe it is discriminatory because obviously many older people suffer the ill effects of air pollution as well and part of the funding in terms of transport charges goes towards Freedom Passes which is funding for all Freedom Passes, six million pounds a year to everyone over sixty years of age and also we've seen many older people who have disabilities are in receipt of blue badge holders as well. We've had an extensive consultation with many groups making representations across the Borough and that will all be considered when we make a decision on this at next Monday's Cabinet meeting. Thank you.

From Councillor Anthony Fairclough to the Cabinet Member for Regeneration, Housing and Transport

What evidence is there that the proposed increases in parking permit charges in CPZs will reduce car ownership?

Reply

Price is a long established and recognised economic tool to manage demand. Where prices remain low demand increases, all other things being equal. Over the last 10 years where car parking and permit prices have been frozen the number of cars registered in Merton rose from 69,500 to 71,900.

Decisions on car ownership take price into account. This might be at the point when a decision on car replacement is being made or at some other point in time but car owners or prospective car owners will weigh up future costs as well as alternate transport options. This administration believes that Merton is not isolated from these economic principles and that sensible and appropriate pricing strategies for parking and permits will assist in reducing car use and ownership.

Supplementary

Thank you Madam Mayor and I'd like to thank the Cabinet Member for his reply. Many residents especially those in Wimbledon and Raynes Park tell me that they're worried about the possibility of the extension of controlled parking zones if these plans for parking charges go ahead. So will the Cabinet Member confirm whether he will in fact seek to extend controlled parking across the Borough as the logic of his scheme seems to dictate and in fact the reasoning behind his views? Thank you.

Reply

Well can I say thank you to Councillor Fairclough for his supplementary. Clearly any extension of controlled parking zones has to be generated by petitions of residents, we don't unilaterally have controlled parking zones. We take the shambles which is Sutton at the moment, where I understand there's been over 30,000 people because the Liberal administration mismanaging the whole CPZ process and actually trying to unilaterally impose them as well so any controlled parking zones will be by consent and when a majority of people actually favour them because it is important that

residents are actually listened to if we do want to extend controlled parking zones here in Merton so we don't have any plans for a controlled parking zone across the whole of Merton, though no doubt this will be something that the Liberal Democrats will have their next focus leaflet that we have plans, we have no plans whatsoever, Thank you Madam Mayor.

From Councillor Ed Gretton to the Cabinet Member for Adult Social Care, Health and the Environment

Does the Cabinet Member believe that local residents are satisfied with the administration's ability to manage rubbish and street cleaning?

Reply

The Annual Residents survey conducted earlier this provides a snapshot of satisfaction with a range of services and showed that at that time resident satisfaction with waste collection and street cleaning had dropped when compared to previous years. Whilst disappointing, this was perhaps not surprising given the point in time that the survey was carried out [Jan / Feb2019], coming so soon after the largest waste collection service change the borough has experienced.

Since that survey was undertaken, a further survey was undertaken by West Co on behalf of the South London Waste Partnership in March 2019, which asked residents about the new recycling and rubbish collection service. This showed much higher levels of satisfaction, with 82% of residents surveyed expressing satisfaction with the waste collection service they receive and 84% stating that they have had no issues regarding the service.

However, I accept that for residents in some parts of the borough the service is still working as well as we would like it to, which is why we are working hard with officers and Veolia to improve performance.

I will be writing to all councillors shortly to announce some of the initiatives we are taking and am keen to visit as many wards over the summer as possible to understand the particular challenges faced in different parts of the borough and what solutions might be required.

Supplementary

Thank you Madam Mayor. Councillor Byers is I believe the third Labour Cabinet Member to be responsible for the clean streets of Merton in the space of about sixteen months; there's a bit of a merry-go-round Madam Mayor. Does he believe he is still going to be in the seat in a years' time and does he think he's going to be able to finally deliver some clean streets for our Borough?

Reply

Well who's to say where anyone will be in a years' time, I very much hope to be and I think the service is improving, it has improved since the initial roll-out last year, it is still patchy in parts of the Borough, so there are parts of the Borough where it is not working as well as we would like it to, but there are parts of the Borough where it is working

now and we are seeing real improvements. I am very committed to working with colleagues across the Chamber over the summer; I've already had a couple of enjoyable ward tours with colleagues and I look forward to many more in August and September and then we will use all of that data to create ward level specific plans based on the fly-tipping strategy that we are currently developing to try and tackle the hotspots in every single ward. Thank you.

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